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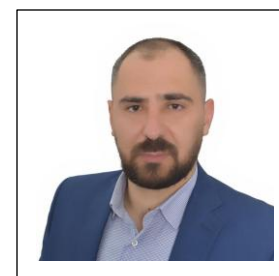
<https://scholar.google.com/citations?user=yIKpLxgAAAAJ&hl=en>



<https://www.researchgate.net/profile/Audai-Alsmadi>



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Personal Data	<ul style="list-style-type: none"> ▪ Date of Birth: 1-3-1991 ▪ Address: Jordan/ Ajloun ▪ Marital status: Married ▪ Nationality: Jordanian
Areas of Research Interest	<ul style="list-style-type: none"> ▪ Healthcare Management, Organizational Behavior, Healthcare Quality, Hospital Safety, Workplace Violence, Islamic Work Ethics, Emergency Department, Scales Development, Data Analysis.
Education	<ul style="list-style-type: none"> ▪ Ph.D. in Health Management, Universiti Sultan Zainal Abidin, Malaysia. (2019- 2022). ▪ Master's Degree in Health Administration from Yarmouk University (Very Good) (2015-2017). ▪ Bachelor's Degree in Emergency Medical Services (Paramedic), Prince Hussein bin Abdullah II for Civil Protection Academy (Very Good) (2009-2014).
Experience	<ul style="list-style-type: none"> ▪ Assistant professor, Faculty of Business, Department of Hospital Management, Philadelphia University (October 2022- Present). ▪ Case Manager at International Medical Corps (2021- October 2022). ▪ Mental Health Case Manager/Clinic Focal Point, Ajloun at International Medical Corps (December 2014 – February 2019). ▪ Member of the Gaza Emergency Medical Response Team/ Jordan Paramedic Society (August – September 2014).
Teaching Courses	<ul style="list-style-type: none"> ▪ I have taught the following courses: Research Methods for Business, Human Resource Management in Hospitals, Health Planning, Quality Tools, Total Quality Management, Safety Management in Hospitals, Principles of Business Statistics, Risk Management, Occupational Health and Environmental Safety, and Healthcare Organization Management.
Skills	<ul style="list-style-type: none"> ▪ Ability to work with SPSS and AMOS statistical software. ▪ Good experience with patients' interviews and data collection techniques. ▪ Good research skills (Literature Review, Questionnaire development, Data collection, etc.). ▪ Ability to work with international staff.
Additional Certifications	<ul style="list-style-type: none"> ▪ The 6th International Conference of the Jordanian Association of Psychiatrists, 25-26 August 2022. ▪ Community-based mental health and psychosocial support in emergency and displacement, IOM, online course, November 29, 2021. ▪ Psychological first aid, IMC, September 2021, online course.

	<ul style="list-style-type: none"> ▪ Emergency preparedness during the COVID-19 pandemic session, Health Care Accreditation Council, June 2020. ▪ MEAL DPro: Monitoring, Evaluation, Accountability, and Learning, Kaya, March 2020. ▪ SPSS Training, 10 hours, Universiti Sultan Zainal Abidin, Malaysia, January 2020. ▪ Research Methodology, Universiti Sultan Zainal Abidin, Malaysia, March 2019. ▪ Global Disaster Risk Reduction and Management Pathway, Kaya, January 2019. ▪ SPSS Training, 10 hours, August 2018. ▪ Stress Management, Pioneers Academy, February 2018. ▪ Participated in The 2nd Global Mental Health Conference, October 2017. ▪ Training Diploma in International Organization Management, Zain International Academy (Feb-August 2017). ▪ Monitoring & Evaluation in migration and asylum organizations, Zain International Training Center, 2017. ▪ Quality in health care, Edraak, 2017. ▪ Human resources management, Edraak, 2016. ▪ Training of Trainers (TOT) /Jordan Paramedic Society, 2014.
Research Publications	<ul style="list-style-type: none"> ▪ Raoush, A., Smadi, A., Sohaimat, M., & Doweri, H. (2025). Lean Six Sigma, hospital effectiveness, and errors: an empirical analysis of patient safety mediation role in Jordanian hospitals. <i>International Journal of Productivity and Performance Management</i>, 1-20. ▪ Al Smadi, A. (2025). Workplace violence in Jordanian hospitals: sociodemographic and occupational characteristics influences, effect on quality of care and recommended solutions—<i>Journal of Health Organization and Management</i>. ▪ Smadi, A. N. A., & Abugabah, A. (2025). The influence of sociodemographic characteristics and hospital type on patient satisfaction: an online survey. <i>British Journal of Healthcare Management</i>, 31(1), 1-11. ▪ Smadi, A., Amaran, S., & Abugabah, A. (2024). A confirmatory factor analysis of a job satisfaction scale for healthcare providers in emergency departments. <i>International Journal of Healthcare Management</i>, 1-10. ▪ Al Smadi, A. N. K., Amaran, S., Abugabah, A., bin Yaacob, N. M., & Bin Wan, W. P. (2024). Influence of job satisfaction components on staff performance in the emergency department. <i>British Journal of Healthcare Management</i>, 30(5), 1-10. ▪ AlBalas, S., AlMaqableh, H. O., Al Smadi, A. N., Omari, D. A., Odeibat, A. M., & AlBalas, M. (2024). Assessing knowledge, attitude, and practice (KAP) towards Monkeypox among healthcare workers in JORDAN: A cross-sectional survey. <i>Jordan Journal of Pharmaceutical Sciences</i>, 17(2), 254-266. ▪ AL Smadi, A. N., Amaran, S., Abugabah, A., & Alqudah, N. (2023). An examination of the mediating effect of Islamic Work Ethic (IWE) on the relationship between job satisfaction and job performance in Arab work environment. <i>International Journal of Cross Cultural Management</i>, 23(1), 59-77.

	<ul style="list-style-type: none"> ▪ Smadi, A. N. K. A., Amaran, S., & Yaacob, N. M. B. (2023). Validation of employee job performance (EJP) scale in an Arab working environment: the case of healthcare providers in emergency departments in Jordan. <i>Journal of Health Management</i>, 25(4), 894-902. ▪ Al Smadi, A. N., Ariff, T. M., & Abugabah, A. (2022). Development of a new job satisfaction scale for healthcare staff in emergency departments. <i>British Journal of Healthcare Management</i>, 28(2), 1-8. ▪ Al-Samdi, A. N., Amaran, S., Tengku, M. A., & Alown, B. E. (2021). Development and Validation of A New Islamic Work Ethics Scale for Healthcare Providers in Emergency Departments (EDIWES). <i>Journal of Islamic Business and Management</i>, 11(02), 14-28. ▪ Al Smadi, A. N., Tengku, M. A., Abugabah, A., & Wan, W. P. B. (2022). Job satisfaction in emergency departments: a comparative study of public and private hospitals. <i>British Journal of Healthcare Management</i>, 28(6), 1-8. ▪ Al Smadi, A., Amran, S., & Abugabah, A. (2021). The Influence of Socio-demographic Factors and Hospital Type on Islamic Work Ethics of Healthcare Providers at Emergency Departments in Jordan, Vol. 12(01), 94-109.
References	<ul style="list-style-type: none"> ▪ References are available on request.